

Luggage



You can take three pieces of luggage per seat booked on board CountryLink services. That's one item of carry on luggage no more than 5kg in weight and no larger than 50 x 30 x 30cm (length x height x width) and two pieces that are either checked into the luggage compartment or stowed at the end of your carriage.

Baby strollers, prams and capsules, along with golf clubs and collapsible wheelchairs are classed as carry on luggage.

In the interests of security unaccompanied luggage is not permitted on CountryLink services. We recommend you invest in travel insurance to cover your belongings during your journey.

Checked luggage



You can check in two items, each weighing between 5kg and 20kg and not more than 70 x 60 x 50cm (length x height x width). Medium sized candy-striped bags will be accepted as checked luggage if they weigh 15kg or less and only contain clothing or soft items. Checked luggage must be lodged at the station 30 minutes before scheduled departure. Please note there is limited space for booked luggage and restrictions apply during peak periods.

Unchecked luggage



If you do not wish to check your luggage you can take two items on board with you, as long as they don't weigh more than 20kg or measure more than 70 x 60 x 50cm (length x height x width). Please store these items in luggage racks or at the end of your carriage.

Items that are damaged, unable to be secured or with protruding contents will not be accepted. Liability is limited to \$300 and private travel insurance is recommended. CountryLink has no liability for personal items including cameras, electrical goods, jewellery, money and tools; suitcases, bags, backpacks and similar items; bicycles, surfboards, snowboards and golf clubs; luggage that is not checked in and issued with a CountryLink luggage check.

Luggage at Sydney's Central Station

The cloak room and lockers at Sydney's Central Station are closed until further notice. Our staff in CountryLink's luggage room at the station will not be able to store luggage for any length of time unless it has been checked in to go on a CountryLink service. This is part of an increased security measure undertaken to enhance your safety as well as that of our staff.

Coach services



When travelling on a CountryLink coach service, all luggage must be stored in the luggage compartment, with the exception of one small personal item (less than 30 x 35 x 15cm) per passenger.

Bicycles, surfboards and snowboards



CountryLink train services have only three spaces available for carrying bicycles, surfboards or snowboards. Coaches have one space reserved for this type of item. Please reserve a place when purchasing your ticket and limit the weight to 20kg. A fee of \$12.10 applies.

If you are taking your bicycle please arrive 60 minutes before the scheduled departure, disassemble the bike and pack it into bicycle boxes. You can ask at your station about obtaining a bicycle box or source one from a bicycle retailer.

Surfboards or snowboards less than 1.8m long can be checked in as luggage as long as they are packed in secure, protective coverings.

Dangerous items



For safety reasons, the items listed below must not be included in checked and carry-on luggage:

1. Compressed gases – flammable, non-flammable and poisonous. Corrosives – acids, alkalis, mercury and wet cell batteries.
2. Explosives – munitions, fireworks and flares.
3. Flammable liquids and solids – lighter fuel, matches, paints, thinners and fire-lighters.
4. Oxidising materials – bleaching powder and peroxides.
5. Poisons and infectious substances – insecticides, weed killers and live virus materials.
6. Firearms, spear guns, crossbows and knives.
7. Radio active materials.

Motor vehicles and motorbikes



There are no facilities for carrying motor vehicles on any CountryLink service.

Luggage claim



You can claim checked luggage on arrival by giving your check in tickets to station staff. If there are no staff on duty, CountryLink passenger attendants on your train will be able to assist. Please claim luggage as soon as you arrive at your destination.

Forgotten luggage



Luggage that has been checked on to a CountryLink service must be claimed as soon as you leave the train and bags are unloaded. Unclaimed luggage is either kept at the station or carried to the next attended station and unloaded. If it is not claimed within seven days it will be sent to the luggage room at Sydney's Central Station. [Information about reclaiming your lost property.](#)